



## TERMS AND CONDITIONS

NORTH PATAGONIA YACHTS  
SEASON 2022 2023

### **rates include**

Professional captain in charge of the operation, security and landings for trekking; cupboards provided for American breakfasts and coffee throughout the journey. Mineral water without gas; cabins for two people in matrimonial, bedding, bathroom, implemented kitchen, dining room; protected outer deck, oil and zodiac with for their landings operated by the captain.

### **Not include**

Other drinks, personal insurance, preparation of meals, maintenance of hygiene, local guides and local activities outside the program or indicated as optional, approaching boats to other destinations indicated as optional, personal expenses during excursions, medical rescues, tips, and any other service that is not included in the contracted and informed program.

### **Reservations, Confirmations, Children**

Reservation and departure dates will be at the client's choice, which must be confirmed as available by PlanV. All modifications after the agreed dates, except for force majeure, are affected by UF per passenger, they must be requested by the client via email and subject to availability, accepted by PlanV SpA, also via email. Consult the children's policy according to your yacht.

### **Pre-payments, Payments, Cancellations and Returns**

Informed percentage of the total that obliges you to pay the minimum total 30 days before departure, or full payment of the reservation, as appropriate, to block the departure date and the yacht in which you will make your journey. 50% refundable in case of cancellation up to 21 days before departure. From the 20th day before departure, there are no refunds. 20 business days for returns. If due to weather, health, or social circumstances, the trip is suspended, the rescheduling of the departure date will be offered, subject to availability, which cannot coincide with the same date that had been previously reserved by other clients, nor can it be exceed 90 days after making the reservation and only until April 30, 2023, running for this, all parties with their own rescheduling expenses. Exempt invoice to national passengers. Export invoice to international passengers.

### **Credit card payments**

Only paying 100% of the reservation through our e-commerce, with rates that include card commissions and the tax on these commissions.

### **National bank transfers**

Holder: Investments and Tourism PlanV SpA

State Bank

Tax ID 76.191.371-9

Electronic Checkbook No. 23971448075

[contact@viajesplanv.cl](mailto:contact@viajesplanv.cl)

### **International bank transfers**

Holder: Investments and Tourism PlanV SpA

State Bank

Tax ID 76.191.371-9

Electronic Checkbook No. 23971448075

[contact@viajesplanv.cl](mailto:contact@viajesplanv.cl)

SWIFT: BCHCLRM

Address of Banco Estado de Chile: Av. Libertador Bernardo O'Higgins N° 1111, Santiago de Chile. Telephone Bank State of Chile: +56.2.29707000

### **Billing**

Once any payment has been made, an invoice will be sent that proves your purchase, for which you must send through your email, your personal data or your company along with your RUT, ID, tax number, address and telephone, to email [contacto@viajesplanv.cl](mailto:contacto@viajesplanv.cl)

### **Important considerations**

Informed rates are total to receive. A) They do not consider bank transfer charges or local taxes, which must be prior to payment, reconciled by both parties. Rates are non-commissionable and can be changed without prior notice, respecting the terms and the value reported for making reservations in progress. B) The relationship on board with the captain and between the passengers, is communal, sharing all, the general maintenance of the interior community spaces of the habitability of the

yacht. C) Registration and risk acceptance form must be printed by the passenger prior to the trip, completed where appropriate, signed by the passenger and delivered to the captain on the day of departure in order to board and set sail. D) It is recommended that passengers have personal insurance when boarding. E) Yachts confirmed together with the reservation, due to force majeure, or due to any other impediment beyond the responsibility of our operator, may be replaced, prior to boarding, by yachts with the same habitability characteristics contracted as the confirmed and informed original yacht. previously. F) Any transfer, or any other service contracted to third parties during the tour, not included in the program, and/or incurred due to force majeure, such as unforeseen mechanical failures of the ship, independent of due maintenance, or of another nature. that it has not been possible to foresee, will be borne by the passengers and must be paid by them directly to the service providers. G) Drug use, smoking inside the ship or in risk areas on deck, throwing cigarette butts into the sea or any element, or consuming alcohol without moderation is not accepted on board, being intolerable to remain drunk on board. If it occurs, the captain will notify the passenger of this situation and in case of escalation, he will notify the Maritime Authority, disembarking the passengers who incur in these faults in the nearest port and leaving the coordination and payment of transfers at the passenger's expense. and all the other expenses that this disembarkation, outside of the program, means. H) Hostile, reckless or irresponsible behavior during navigation, with the crew, in the communities to visit, or among passengers, will be warned by the captain and in case of escalation, reported to the Maritime Authority, these passengers being disembarked in the nearest port and leaving the coordination and payment of your transfers and other expenses on your own. I) Preferably, it is requested to embark only with a ductile bag, not rigid, with a capacity of up to 50 liters, plus a handbag or backpack, warm clothing, light footwear to circulate inside the ship, personal towel, shoes only with rubber soles. Light waterproof clothing and rain shoes. Bathing suit for hot springs. J) Any non-traditional element that the passenger wishes to board, such as sports equipment or others, must be previously requested and authorized in writing by our operator. Pets are not allowed on board. K) The preparation and dinner is between 7 and 10 pm. Subsequently, it is requested to ensure tranquility and silence on board, for the rest of all. L) Zodiac landings for excursions require peace of mind, full attention to the captain's instructions and mandatory use of life jackets. M) Destruction or damage caused by passengers during their journey must be paid in cash or by bank transfer, prior to disembarkation and according to the value of the new element reported online, including the charge for dispatch to the boarding dock.

### **Navigation Areas North Patagonia**

Itinerary and final program is confirmed to passengers maximum 24 hours prior to departure, taking into account variables of time, climate, winds, tides, authority regulations, dock availability and other considerations.